



OPENTOUCH
SUITE POUR PME | H1/2015

ALCATEL-LUCENT OMNIPCX OFFICE 10.1

March 25th 2015

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OUR SMB OFFERINGS

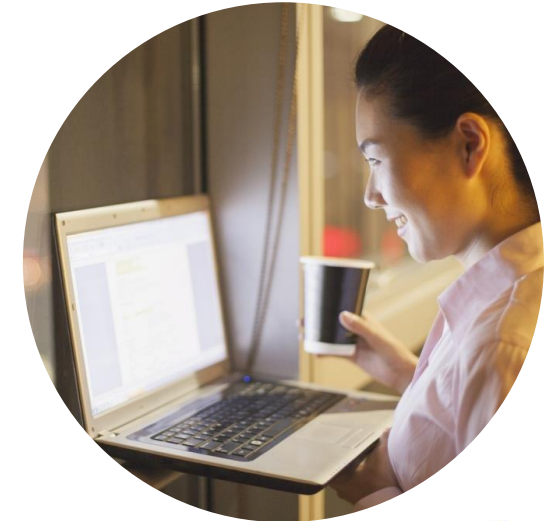


More than:

1,500 *ww partners*

750,000 *SMBs*

18 million *users*



SMB OFFERING AS OF APRIL 27TH

New products & applications

Updated products & applications

CUSTOMER EXPERIENCE



4008/4018/
4019 Phones



Premium
DeskPhones



OmniTouch 4135

Wireline Phones



8012/8082
My IC Phone



500(EX)DECT
Wireless Phones



8232/8242
DECT



8118/
8128 WLAN

EFFICIENT COMMUNICATIONS



PIMphony

My IC
Web for
Office



Efficient Desktop



My IC Social
Networks

Video with
LifeSize






Visual Communications

Call Center Office
Smart Call Routing




Professional Greetings

POWERFUL MOBILITY

One Number Service on any phone

OpenTouch Conversation for iPhone, Android
and Windows Phone



External Mobility

COMMUNICATION SERVER



PowerCPU
Extended Edition**



OmniPCX Office
RCE Compact Unit



OmniPCX Office
RCE Small




OmniPCX Office
RCE Medium




OmniPCX Office
RCE Large

NETWORK INFRASTRUCTURE




OmniSwitch 6250




OmniSwitch 6450


LAN Infrastructure



Remote Access
Point 3WN, 108/109




OmniAccess
4005



WiFi
Access
Points

Voice-over-WLAN infrastructure

Network Managt.



OmniVista
8770
Network
Management
Center

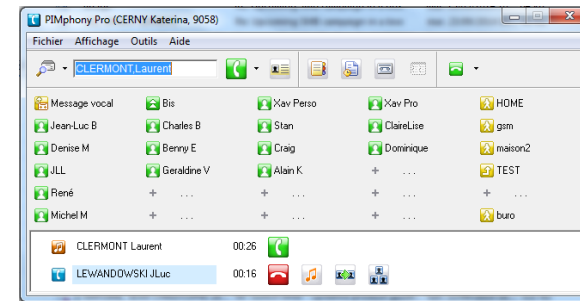
AN APPLICATION FOR EACH USER PROFILE TO CAPITALIZE ON COLLABORATIVE USAGES

EACH CONTACT MEANS POTENTIAL BUSINESS

MY IC SOCIAL NETWORKS

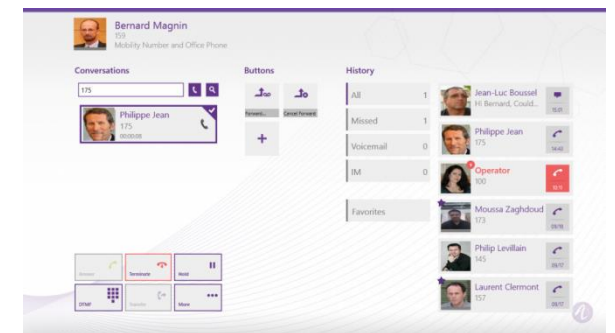


PIMphony



MY IC WEB FOR OFFICE

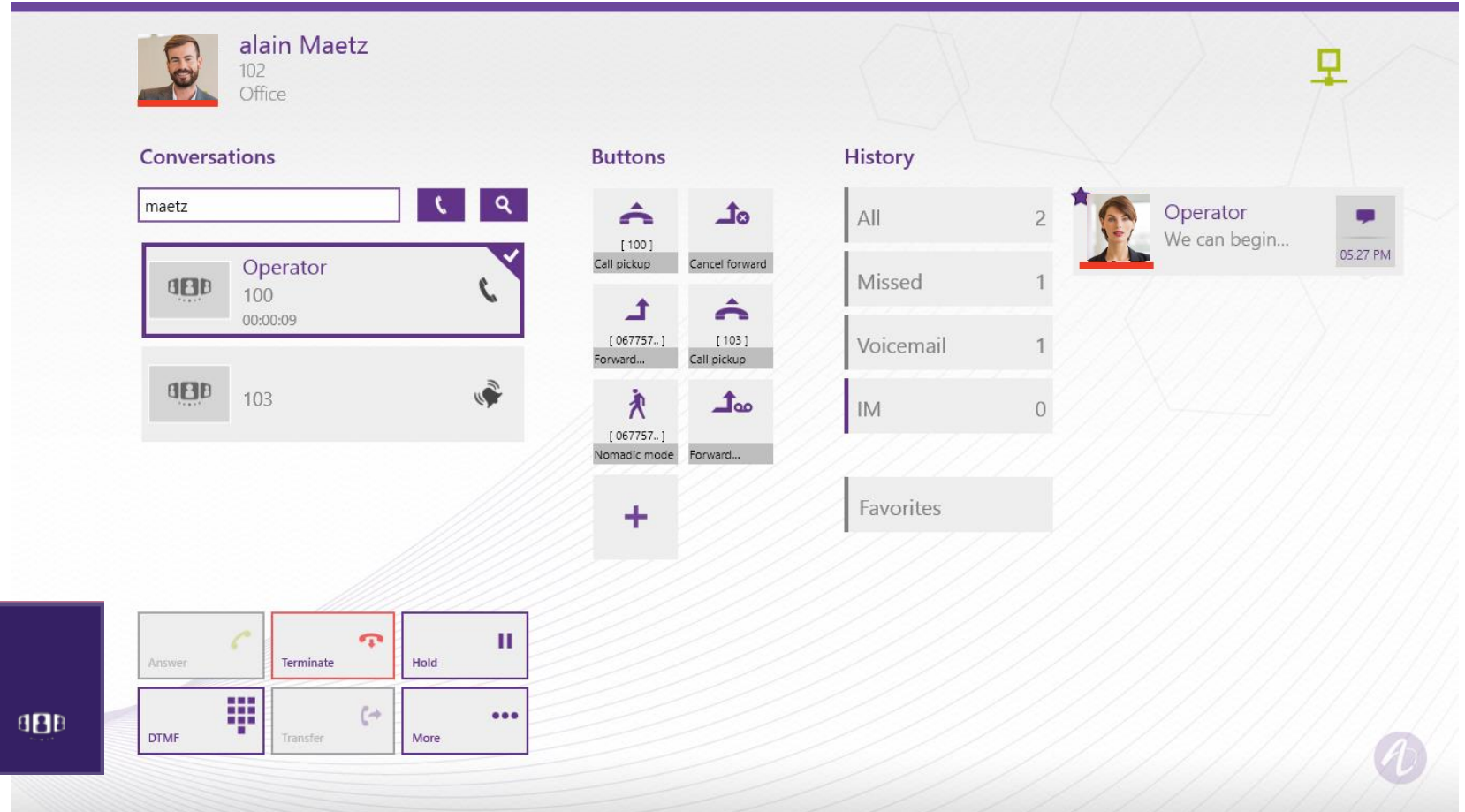
NEW PIMphony TOUCH



FOR WINDOWS 8.1. MODERN UI USERS SMART USER EXPERIENCE WITH PIMPHONY TOUCH

NEW

NEW PIMphony Touch, an innovative communication software client



Win118

Hi.. How are you?

Win118

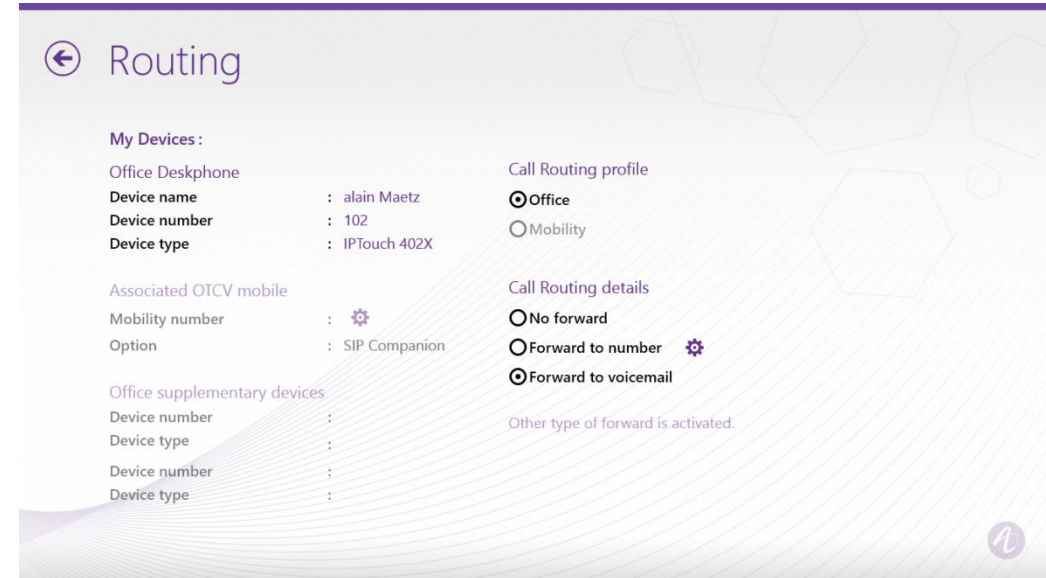
Incoming Call



SMART USER EXPERIENCE BENEFITTING OF WIN8 MODERN UI WITH PIMPHONY TOUCH

NEW

- To be associated with any device except SIP phones
 - Premium DeskPhone & 40x8/40x9 ranges,
 - DECT 500/8242/8232/GAP in IBS infrastructure
 - analogue phones
- Designed for tactile & HD screens on multiplatform application:
 - Windows tablet and PC
 - Win 8.1 PC, Surface Pro, Surface Pro 2 Tablet
 - Windows 8.1 (32bits and 64bits)
- One commercial package
 - Software licence controlled, same reference as for PIMphony Pro
 - Global limit: Up to 200* users (*200 on PowerCPU EE / 150 on PowerCPU)
- Full featured Try & Buy: 60 days



STRENGHTEN RANGE CONSISTENCY - 1

	PIMphony	PIMphony Touch	My IC Web for Office	My IC Social Networks
Routing Rules, Mobility Management	x	x	x	x
In conversation services, Transfer	x	x	x	x
3-party Conference	x	x	x	x
Forward options: forward, redirect	x	x	x	x
Unified Call Log	x	x	x	<i>Call Log</i>
In conversation services, Transfer	x	x	x	x
Favoris		x		x
Telephony presence	X (Team/Attendant)	x		x
Unified Instant Messaging		x	x	<i>with social networks clients</i>
Unified Directory Access, Dial-by-name	x	x	x	x

COLLABORATIVE APPLICATIONS POSITIONNING

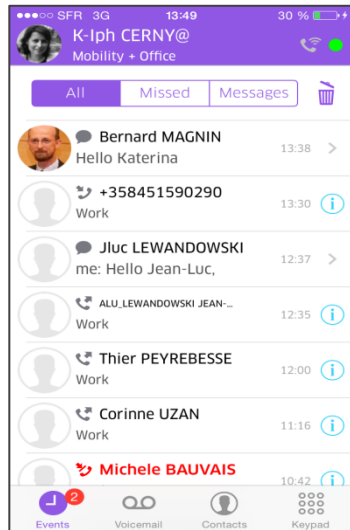
<i>PIMPHONY</i>	<i>PIMPHONY TOUCH</i>	<i>MY IC WEB FOR OFFICE</i>	<i>MY IC SOCIAL NETWORKS</i>
<i>PC/Laptop centric users with heavy telephony needs, PC integration</i>	<i>PC centric users, personal productivity tool</i>	<i>Standard users with low/mid range phones</i>	<i>Outlook users, interest in Social networks</i>
<i>Windows Application</i>	<i>Win8.1 Modern UI via Windows Store Runs on tablet as well</i>	<i>Web client</i>	<i>Outlook plug-in</i>
<i>Telephony with PIM</i>	<i>Telephony</i>	<i>Telephony</i>	<i>Telephony with social media</i>
<i>With associated phone & IP media edition</i>	<i>with associated phone</i>	<i>with associated phone</i>	<i>with associated phone</i>

ENSURE CONVERSATION CONTINUITY FOR USERS ON THE MOVE

OPENTOUCH CONVERSATION PUTS MOBILITY AT THE HEART OF COMMUNICATIONS

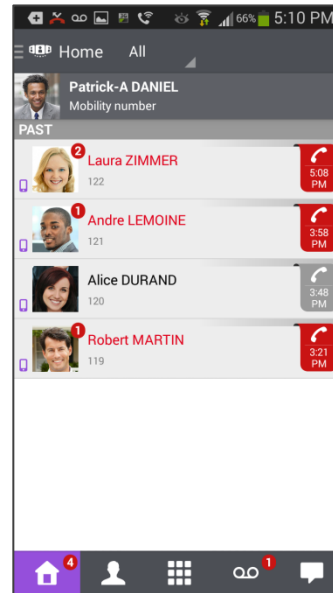
FOR ¾ USERS THAT ARE CONSTANTLY ON THE MOVE

OPENTOUCH CONVERSATION FOR iPhone

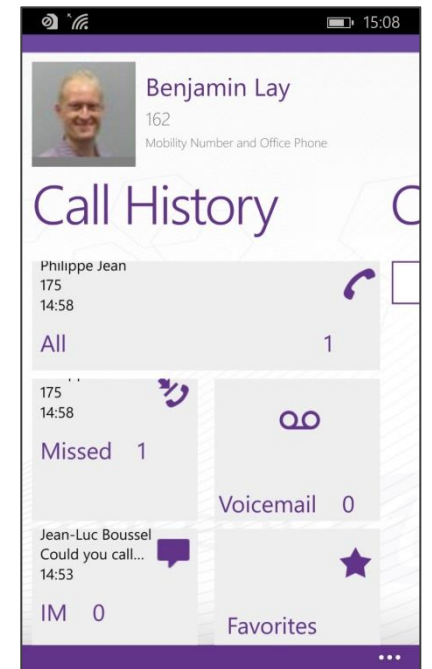


*WiFi mode
for iPhone/Android*

OPENTOUCH CONVERSATION FOR ANDROID



OPENTOUCH CONVERSATION FOR WINDOWS PHONE



NEW

Enterprise

OPENTOUCH CONVERSATION FOR ANDROID DEVICE WHITE LIST SUBJECT TO CHANGE

Devices	Android version	4.1	4.2	4.3	4.4	5.0
Google/Samsung Nexus S		Yes				
Google/Samsung Galaxy Nexus		Yes	Yes	Yes	Yes	
Samsung Galaxy S3		Yes		Yes		
Samsung Galaxy S3 mini		Yes				
Samsung Galaxy Note 2		Yes				
Google/LG Nexus 4			Yes	Yes	Yes	Yes
Samsung Galaxy S4			Yes	Yes	Yes	Yes
Samsung Galaxy S4 mini			Yes			
Samsung Galaxy Note 3				Yes		Yes
Google/LG Nexus 5					Yes	Yes
Samsung Galaxy S5					Yes	Yes

STRENGTHEN RANGE CONSISTENCY

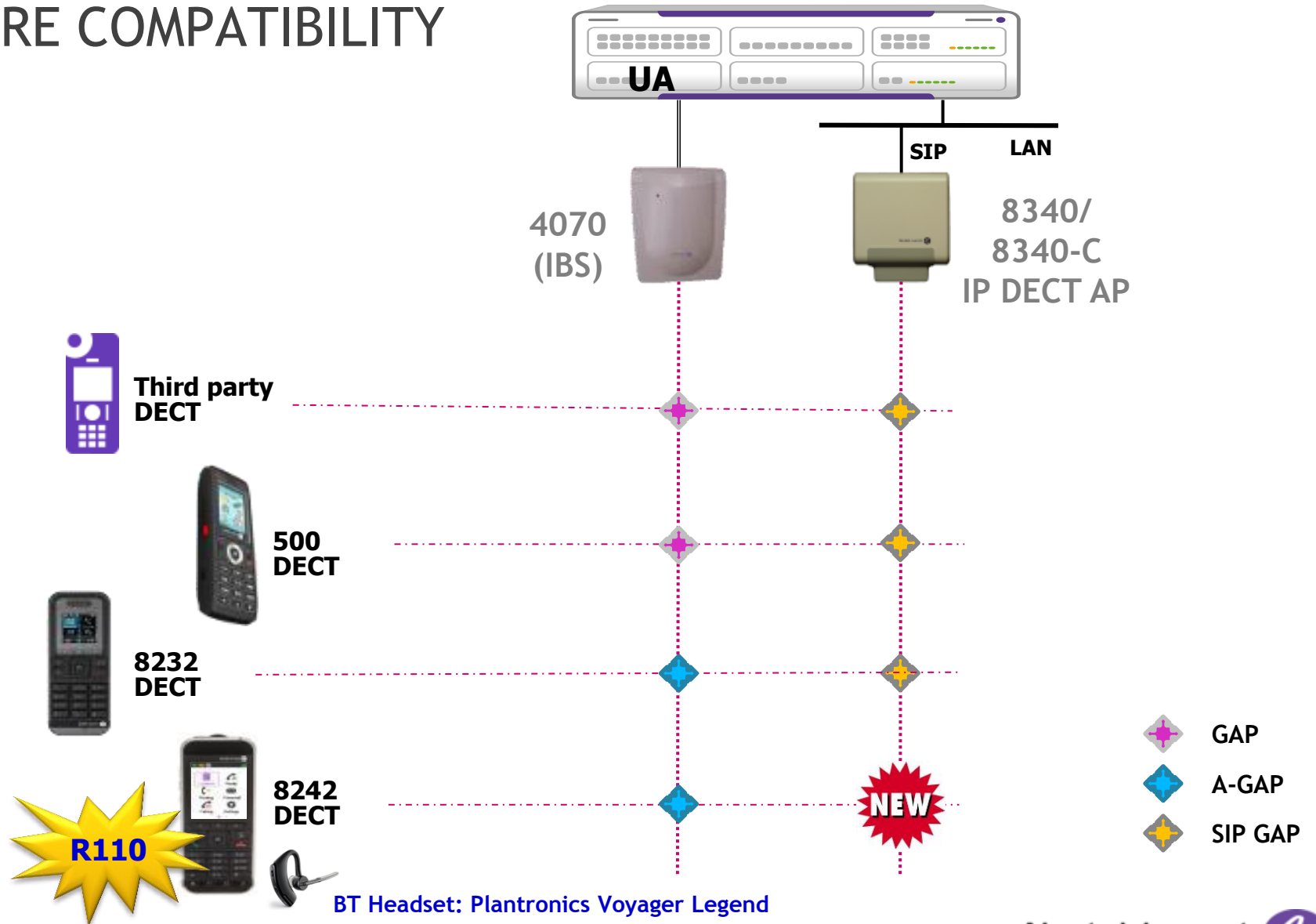
	OTCV iPhone	OTCV Android	OTCV Windows
Routing Rules, Mobility Management	x	x	x
In conversation services, Transfer	x	x	x
Conference	x	x	x
Forward options: forward, redirect	x	x	x
Call logs	x	x	x
Visual voice mail	x	x	x
Unified Instant Messaging	x	x	x
Unified Directory Access, Dial-by-name	x	x	x
Favorites	-	x	x
Telephony Presence	-	-	x
Get Call Feature	x	x	x
VoIP mode to leverage company WiFi for both voice and data	x	x	-
Easy VPN (use Mobile as VPN client)	x	X	-

8242 DECT HANDSET

DECT INFRASTRUCTURE COMPATIBILITY

8242 DECT HANDSET

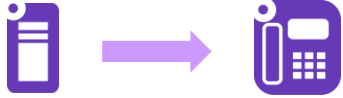
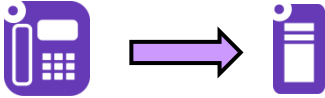
- **NEW** support of IP configurations
- **NEW** Bluetooth Support available

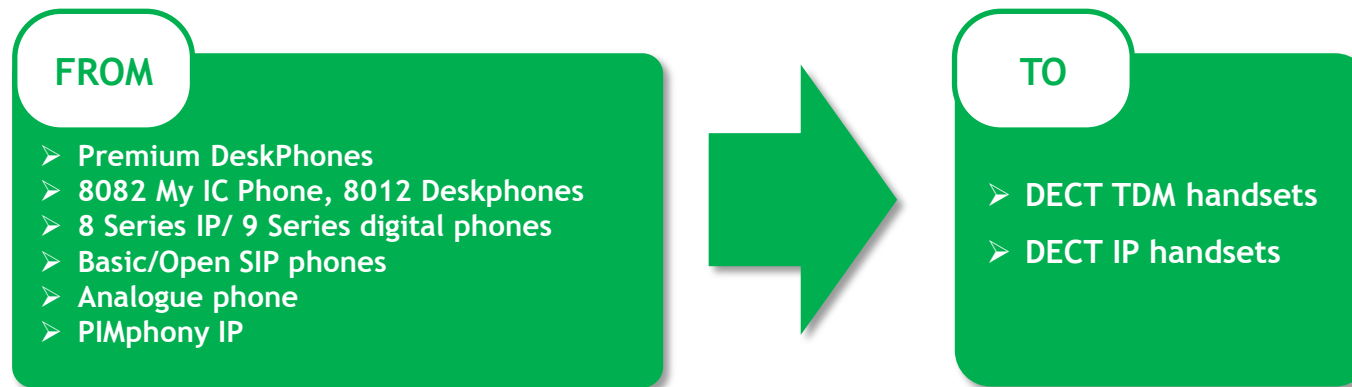


CONVENIENT COMMUNICATIONS WITH GET CALL FEATURE

NEW

GET CALL FEATURE with no SW license

- Enjoy comfort and freedom with seamless communications
- From mobile (DECT & OTCV) to desk phones since OXO RCE R9.1 (H1/2013) 
- **NEW** from desk phones to DECT handsets 
 - In basic call, with 'Multiset' configuration
 - Seamless call switch for the distant party (No hold)
 - Simple user action on the DECT handset: feature code or menu option
 - Only applicable in basic call situations: 'From' → Connected or in ringing state & 'To' → Idle state



CLOSE DOORS OF POSSIBLE HACKERS ATTACKS

Applicable to all markets

- Free dialling option is disabled by default in Automated Attendant menu
- Following feature rights are disabled
 - Remote Substitution
 - Inhibit flag
 - Inhibit time ranges
- Call back option in VM consultation mode is now controlled per user by a feature right via OMC
 - Feature disabled by default
 - Global - for all users - noteworthy address “CallCorres” must be set (01) to enable the feature right

Feature Rights

Phy. Add.	No.	Terminal	Name
03-001-01	100	Advanced	

Feature Rights Part 3

- Mailbox of initial Called party
- Callback in VM Consultation

OK Cancel Part 1

A VARIETY OF PROFESSIONAL WELCOME FROM VOICEMAIL TO INTELLIGENT CALL ROUTING



KEEP AHEAD OF ALL COMMUNICATIONS & DATA NEEDS

